

ATTENTION UNITED CONCORDIA PATIENTS

To our valued patient,

We are writing to you because our records indicate that you, or a member of your family, are currently enrolled in one of the United Concordia dental insurance plans. Although one company, United Concordia has many different benefit plans and varying types of coverage. As of October 1, 2022, we will no longer be in-network providers with specifically the Concordia Advantage and ParNet plans. All other plans will not be affected by this change.

What will this mean for you?

To be clear, this letter is **NOT A DISMISSAL** from our practice, but rather an explanation of the changes that you will see at our office if you are enrolled in Concordia Advantage or ParNet. On the day of your appointments, we will need to collect payment, in full, for treatment provided. Our staff will then submit the claim for your services to United Concordia, and United Concordia will directly reimburse you. We will also continue to submit pre-authorizations for you prior to your treatment. We believe any additional burden will be small to maintain the high quality of care that we have always delivered. If you are unsure if you are part of Concordia Advantage or ParNet under United Concordia, first check your insurance coverage on United Concordia's website, <https://www.unitedconcordia.com> or by calling the number on your insurance card. Please contact us if you have any further questions, we are happy to help.

We continuously strive to provide the highest quality of care to our patients by using state of the art technology, quality dental materials, and supplies that ensure a safe and clean clinical setting. Unfortunately, we believe the contractual guidelines set forth by the Concordia Advantage and ParNet plans compromise the high standard of care we have always provided our patients. Thank you for trusting us with your dental needs, and we look forward to continuing your care.

Sincerely,

Dr. Barry Rotz

Dr. Ginger Stevenson-Clarke

Dr. Ryan Burzese